Warranty Certificate

Cartridge World uses only the best quality imaging supplies and guarantees that cartridges refilled by our company will perform as well as the original equipment manufactures supplies under similar conditions.

Our toners and inks are sourced from top suppliers the world over, and are each uniquely formulated for the many different cartridges available. Our extensive range of testing equipment is further assurance of our commitment to quality control and customer satisfaction. Worn parts are replaced if necessary so that our cartridges produce sharp black text, vibrant colours, with clear graphics.

If you are dissatisfied with the results of any of our refilled cartridges, please return the cartridge within 90 days of purchase together with receipt of purchase to the Cartridge World store where purchased. The Cartridge World store will either, repair the faulty cartridge, credit the full amount against a new cartridge or provide a full refund in exchange for the faulty cartridge.

In the unlikely event of a claim that a Cartridge World product may have caused damage to the printing mechanism of your equipment, please contact your Cartridge World store with proof of purchase, they will provide advice or a qualified service technician to address any issues – at no cost to you.

This warranty is in addition and does not affect your statutory rights under local legislation.

